

Estd : 1994



RIMS

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**RAYALASEEMA INSTITUTE OF INFORMATION AND
MANAGEMENT SCIENCES, TIRUPATI.**

(Sponsored by Siddhartha Educational Academy)

(Affiliated to S.V. University, Tirupati & Approved by AICTE, New Delhi)

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RIMS/Appointment /OGRMC/24

Date: 22-11-2023.

Date :

PROCEEDINGS OF THE PRINCIPAL

Sub:- RIMS- Complaints cum Online Grievances Redressal Mechanism
Committee -Constituted – Reg.

Online Grievances Redressal Mechanism is designed in accordance with
AICTE directive and aims at resolving the grievances of students, parents and staff
with optimal transparency and accuracy.

ONLINE GRIEVANCES REDRESSAL MECHANISM

| S. NO | Name | Designation | Department | Position |
|-------|-----------------------|-----------------|------------|-----------------------|
| 1 | Smt. P. Madhura | Asso. Professor | MCA | Officer for Redressal |
| 2 | Dr. G. Swetha | Asso. Professor | MBA | Member |
| 3 | Smt. W R Sony | Asst.Professor | MBA | Member |
| 4 | Smt. T. Deepa | Asst.Professor | MBA | Member |
| 5 | Smt. M. Keerthi Vikas | Asst. Professor | MCA | Member |
| 6 | Smt. J. Subhashini | Asst. Professor | MCA | Member |
| 7 | Smt. P. Maheswari | Asst. Professor | MCA | Member |
| 8 | Mr.L Hari Narayanan | Admin. Officer | Office | Member |
| 9 | Mr.M. Eswara Reddy | Superintendent | Office | Member |

Online Grievance Email: riims199.grievance@gmail.com

To

1. Copy to All the above members
2. Copy to A.O
3. Copy to All the Heads of the Departments
4. Copy to Website In-Charge.

PRINCIPAL
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